

NH Department of Health & Human Services

Stakeholder Committee

Balancing Incentive Program

December 5, 2012

Meeting Agenda

❖ Where We've Been

- ✓ DHHS & Stakeholders

❖ Where We're Going

- ✓ BIP Contracting Goals
- ✓ CMS Workplan

❖ Consumer Engagement Plan

- ✓ Approach & Logistics

❖ Next Steps

- ✓ Services & Supports Initiatives
- ✓ Other?

Purpose of the Balancing Incentive Program

Rebalance Medicaid spending between institutional and non-institutional long-term care.

Develop and implement required structural changes to enhance systems performance and efficiency, create tools to facilitate person-centered assessment and care planning, and improve oversight and quality measurement.

Improve access to and offerings of home and community-based long-term services and supports to allow those needing long-term care through Medicaid to remain in their homes and communities to the greatest extent possible (keeping institutional services available when they are necessary) .

Where We've Been

❖ Stakeholders

- Letters of support for NH application
- Conversations & meetings
- Community Forums

❖ CMS Workplan

- NH BIP application approved
- NH Workplan approved
- 2 rounds of Workplan deliverables submitted/approved
- No Wrong Door paper

Where We've Been (continued)

❖ CMS Workplan

- No Wrong Door – Single Entry Process
 - ✓ Cataloguing informational materials – part of process to develop & make improved materials available
 - ✓ Initial overview of No Wrong Door system – decisions to come
 - ✓ Identified potential NWD/SEP entities & locations
 - ✓ Website to be housed in DHHS – content to be determined
 - ✓ Advertising plan – outlined groups & media

Where We've Been (continued)

- Core Standardized Assessment – Core Data Set
 - ✓ Reviewed assessment tools for required domains & topics
- Conflict-Free Case Management
 - ✓ Described current case management system
- Data Collection and Reporting
 - ✓ Identified service data, quality data and outcome measures
- Sustainability
 - ✓ Identified funding sources to implement structural changes
 - ✓ Described planned use of BIP funds

Where We're Going

- ❖ BIP Contracting Goals
- ❖ CMS Workplan
- ❖ Consumer Engagement Plan
- ❖ Next Steps

Where We're Going

❖ BIP Contracting Goals

- Rebalance spending, structural changes, enhance community LTSS
 - ✓ Project Management – coordination, collaboration, technical assistance
 - ✓ CMS Workplan – support development & implementation
 - ✓ Core Competency Trainings – procure training & coordinate logistics
 - ✓ Community Services & Supports Initiatives – coordinate efforts to transform system
 - ✓ Fiscal Intermediary Services

Where We're Going (continued)

❖ CMS Workplan – next 4 months

- No Wrong Door – Single Entry Process
 - Develop & incorporate website content
 - Contract 1-800 number service
 - Implement advertising plan
- Core Standardized Assessment – Core Data Set
 - ✓ Develop questions for Level 1 screen
- Conflict-Free Case Management
 - ✓ Establish protocol for removing conflict of interest
- Data Collection and Reporting
 - ✓ Update service data, quality data and outcome measures

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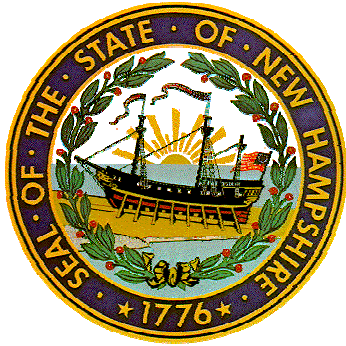
Where We're Going (continued)

❖ Consumer Engagement Plan

- Your ideas on approaches & logistics
 - ☐ Who
 - ☐ What
 - ☐ When
 - ☐ Where
 - ☐ Why
 - ☐ How

Next Steps

- For next meeting:
 - ☐ Your ideas on the process to identify, review & prioritize community services & supports initiatives
 - ☐ Other topics?
- Next Stakeholder Committee Meeting
 - Wednesday, January 9, 2013 @ 1:00



Questions?

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